

## Crittenden appointed to Retail Alliance board

Jenny Crittenden, executive director of the Gloucester Main Street Preservation Trust, has been appointed to the Retail Alliance Board of Directors, a regional nonprofit trade association serving the interests of retailers throughout Hampton Roads, including the Middle Peninsula.

"It is an honor to be part of this prestigious group and to help promote and support the healthy growth of retail businesses throughout our region," Crittenden said in a press release.

The Retail Alliance supports business growth through education, networking, advocacy, discounts, local first program and other benefits, the release said.

"Retail businesses are the heart of many of our towns, and supporting them and their growth doesn't just

impact the bottom line for these storefronts, but it also helps create healthier communities," she said.

Crittenden has worked alongside the Retail Alliance in support of the Gloucester Main Street businesses for many years. In 2016, Yolanda's was named the overall Retailer of the Year for both the Southside and the Peninsula, and then in 2018 earned Peninsula Retailer of the Year.

For the last two years, Main Street retailers have supported and promoted the Retail Alliance's LOVEVA program. In 2017, Retail Alliance's educational arm, the Center for Retail Excellence, partnered with the Gloucester Main Street Preservation Trust to launch a Certificate in Retail Operations, available to all retailers in Gloucester and surrounding areas. Busi-



Jenny Crittenden

ness owners could access scholarships to cover up to 50 percent of the cost of the program and the Trust also awarded start-up and expansion grants related to those completing the program.

## July 16 is crop reporting deadline

July 16 is the crop reporting deadline for area farmers to report corn, soybeans and CRP acres to Gloucester/Mathews/Middlesex Farm Service Agency, according to County Executive Director Jeff S. Davis.

In order to maintain program eligibility and benefits, producers must timely file acreage reports. Farmers are asked to report as the crops are planted. Failure to file an acreage report by the crop acreage reporting deadline may result in

ineligibility for future program benefits.

FSA will not accept acreage reports provided more than a year after the acreage reporting deadline. Call the local FSA office at 804-693-2691 for more information.

## Dent Pro offers 'No Dents' warranty program

BY QUINTON SHEPPARD

Gloucester resident Tom Wilburn, owner of The Dent Pro, announced recently that he is offering a new warranty program to cover dent repairs on vehicles up to five years old.

Wilburn said the price for his "No Dents" program is \$295 for a three-year term. Two free dent repairs are included. After that, he said the first dent in each panel is \$75 and each additional dent repair in the same panel is \$10 per visit.

Also, Wilburn said one additional vehicle that meets criteria, may be added at no charge. Damage that exceeds criteria, if repairable, will be discounted 20 percent.

He is working with local dealers to offer the program at the time of the vehicle purchase. He said the program can also be purchased directly through him for an existing

vehicle.

Wilburn said the program covers quarter-sized dents and two-inch creases. Roofs are excluded from the program, as are hail, nut and storm damage. He said paint must not be chipped, cracked or damaged in any way and damage must be at least two inches from any edge.

Wilburn has been providing paintless dent repair services since 1996 and has owned his own business since 2006. He has been servicing area dealers, body shops, rental car companies, insurance companies and the private car owner.

He said he has been the vendor of choice for many of the national dent program companies for his area of coverage. "My 'No Dents' program provides more coverage for less money while maintaining the high quality of service," Wilburn said.



Tom Wilburn

Wilburn added that his business philosophy remains the same as it has always been. "The first call is to the Dent Pro, and every call after is to Tom. I provide professional service with a personal touch."

For more information, visit [www.thedentpro.biz](http://www.thedentpro.biz).

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- One additional vehicle, that meets criteria, may be added at no charge
- Damage that exceeds criteria, if repairable, will be discounted 20%
- Program may be purchased by existing car owners or at time of purchase.
- Coverage areas: Richmond, Newport News, Hampton, Williamsburg, Yorktown, Smithfield, Suffolk, Gloucester, Mathews

**NO DENTS PROGRAM CRITERIA:**

- Quarter-sized dents and two inch creases are covered.
- Vehicles that are up to 5 years from current model year are allowed
- Roofs are excluded from the Program
- Hail, nut and storm damage are excluded from the Program
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